



Quality Policy

CalaChem strives to be a "Service Partner of Choice" for our customers, providing products and services which meet or exceed customer expectations.

Our business goal is continued profitable growth and provision of long term security for our employees in a workplace that is safe, beneficial to the environment and our neighbours and is both enjoyable and challenging.

To supply our customers with the products and services they require we have developed a Quality Management System that satisfies the requirements of ISO 9001 & 14001.

Employees at all levels of our business will have the necessary training to carry out the role for which they are employed. Every CalaChem employee will understand their responsibilities within the Quality Management System.

As a business we are committed to our core values and the continuous improvement of our Quality Management System which provides the frame work for monitoring, measuring & improving our performance across all business streams.

Quality objectives will be set and communicated to support this policy and reviewed for continuing suitability and effectiveness at Management Reviews.

At CalaChem working safely, teamwork, engagement and respecting others are vital for achieving our business goals.

A handwritten signature in black ink that reads "N K Partlett".

Neil Partlett
Managing Director
CalaChem Ltd